



495 North Indian Creek Drive
Clarkston, GA 30021

Dear Mr. Conley:

Because of Rheumatoid Arthritis and spinal stenosis, I have pain in my hands, shoulders, neck, back, and wrist. Therefore, when I use my laptop computer, while sitting on a sofa or in bed, I experience more discomfort because the screen is too low and I must bend my neck and lean forward. I searched stores and the Internet for a stand on which I could place my laptop in order to raise the screen to eye level; I discovered your Ease the Pain website.

After contacting you to inquire about such a stand, you designed an Adjustable Bed Stand to hold my laptop. I have been using the adjustable stand for several months and I am very pleased with the design and usefulness of the product. In my position as an Early Childhood Education instructor, I use my laptop at home on a daily basis and have found the use of the stand helps to relieve my back, neck, and shoulder pain even when I work on the computer for extended lengths of time. The design of the stand allows for adjustable leg positions so that I can control the height and angle of my laptop screen. The only change I would suggest would be to omit the wrist rest on the stand for the laptop because the bottom section of the laptop serves as the wrist rest.

I have shown the computer stand with my students in my Early Childhood special education course and have suggested that they refer to your website as a resource for locating computer aids for their students who have physical conditions, which cause upper body pain and weakness. I think that this product along with the other products featured on your website could be used by elementary school through college students who use computers on a regular basis. I will continue to share the adjustable stand with teachers and college students who could benefit from the use of your products.

Thank you very much for sending me prototype of the laptop stand; it has made a significant difference in the amount of time I can spend at the computer with less to my joints, neck, and back. I highly recommend it to persons who have Rheumatoid Arthritis and neck and back pain

Sincerely,

Caroline Knox

Caroline Knox
Early Childhood Education Instructor
DeKalb Technical College